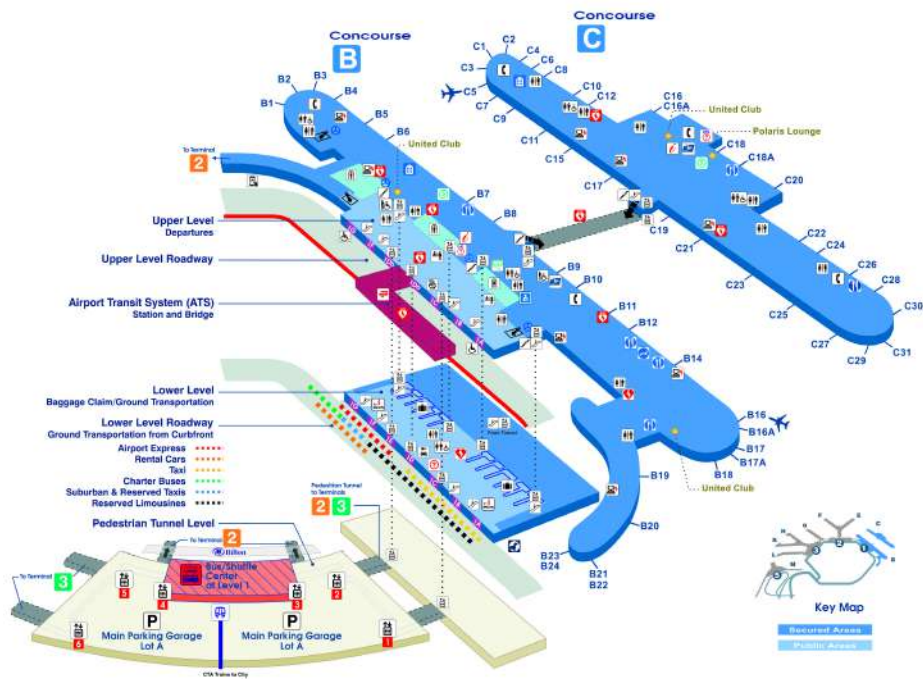


# TERMINAL

**1** ANA (departures only) | Lufthansa (all departures) |  
 United (domestic; international departures only) | United Express (all check-in and baggage claim)



## PASSENGER SERVICES

- Airport Information
- Automated External Defibrillator Unit (AED)
- Automated Teller Machine (ATM)
- Baggage Claim
- Butch O'Hare Plane Exhibit (Terminal 2, Main Hall)
- Chapel (Terminal 2, Mezzanine)
- Dine (Terminal 2, Mezzanine)
- Door/Vestibule
- Elevators
- Escalators
- Exit
- Family Companion Toilet
- Foreign Currency Exchange
- Mail Drop Box Location
- Mother's Room (Terminal 1, across from Gate B9)
- O'Hare Urban Garden (Terminal 3, Rotunda Mezz)
- ORD Family Lounge (Terminal 2, Main Hall)
- Relax
- Security Checkpoint
- Service Animal Relief Area (Terminal 1, Lower Level & Terminal 3, Rotunda)
- Service Area Wheelchair Assistance Contact Airlines
- Shop
- Stairs
- Telephones
- Ticket Counter
- Toilets
- Transfer to Terminal 5 at gates B1, G17, K20 & L24
- Travelers Aid (773.694.2427)
- TSA Pre-Check
- USO (Terminal 2, Mezz & Terminal 3, Rotunda Mezz)
- Wheelchair Drop-Off
- Yoga Room (Terminal 3, Rotunda Mezz)

## GROUND TRANSPORTATION

- Airport Transit System (ATS)
- Auto Pound on Besse Coleman Dr. (773.666.2958)
- Bus/Shuttle Center: Hotel Courtesy Shuttles, Regional Buses, Off-Site Rent-a-Car, Off-Site Parking Shuttles
- CTA (Trains to City)
- Cell Phone Lot adjacent to domestic terminals
- Kiss 'n Fly at Multi-Nodal Facility
- Metra O'Hare Station on Zemke & Mannheim Rds.
- PACE Bus at Lot E (847.364.7223)
- Parking
- Parking Elevator Center
- Rental Car & Hotel Info Kiosk (Lower Level Arrivals)
- Ride App Pickup (Terminal 2, departure level Doors 2A-2D)
- Taxi, Livery Pick-Up Zones, Rental Car Shuttle
- Valet Parking Elevator Centers 2 & 5