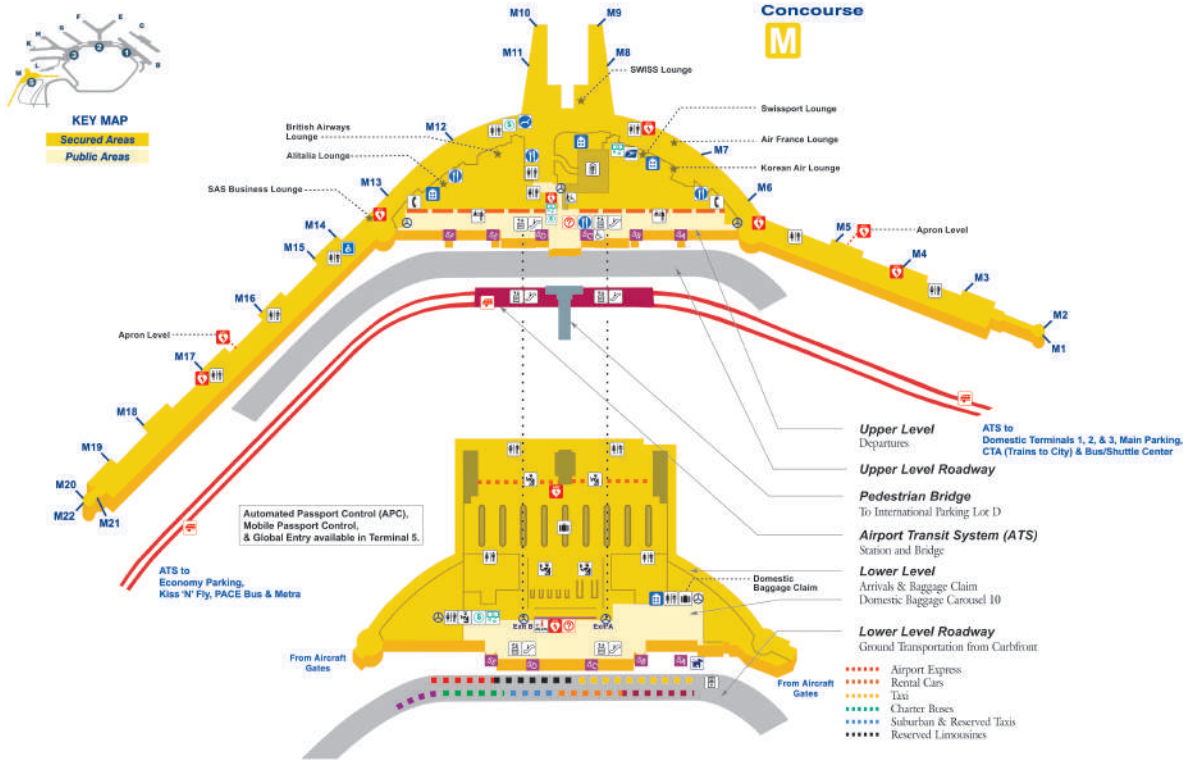


TERMINAL

5

Aer Lingus | AeroMexico | Air France | Air India | Air New Zealand | Alitalia | American (international arrivals only) | ANA (arrivals only) | Austrian Airlines | British Airways | Cathay Pacific | Cayman Airways | China Eastern | Copa Airlines | Emirates | Ethiopian | Etihad Airways | EVA Air | Finnair | Frontier | Hainan Airlines | Iberia (arrivals only) | Icelandair | Interjet | Japan Airlines (JAL) (arrivals only) | KLM Royal Dutch | Korean Air | LOT Polish Airlines | Lufthansa (arrivals only) | Norwegian | Qatar Airways | Royal Jordanian | SAS | Southwest | Spirit Airlines (international arrivals only) | Sun Country | SWISS | TAP Air Portugal | Turkish Airlines | United (international arrivals only) | VivaAerobus | Volaris |



PASSENGER SERVICES

- Airport Information
- Exit
- Stairs
- All Gender Toilet
- Foreign Currency Exchange
- Telephones
- Automated External Defibrillator Unit (AED)
- Mail Drop Box Location
- Ticket Counter
- Automated Teller Machine (ATM)
- Mother's Room (Next to Gate M14)
- Toilets
- Baggage Claim
- O'Hare Urban Garden (Terminal 3, Rotunda Mezz)
- Travelers Aid (773)894-2427
- Butch O'Hare Plane Exhibit (Terminal 2, Main Hall)
- ORD Family Lounge (Terminal 2, Main Hall)
- TSA Pre-Check Available in Terminals 1, 2 & 3
- Chapel (Terminal 2, Mezzanine)
- Relax
- USO (Terminal 2, Mezz & Terminal 3, Rotunda Mezz)
- Dine
- Security Checkpoint
- US Customs & Border Protection (CBP)
- Door/Vestibule
- Service Animal Relief Area (Lower Level)
- Wheelchair Drop-Off
- Elevators
- Service Area Wheelchair Assistance Contact Airlines
- Yoga Room (Terminal 3, Rotunda Mezz)
- Escalators
- Shop

GROUND TRANSPORTATION

- Airport Transit System (ATS)
- Auto Pound on Bessie Coleman Dr. (773)686-2958
- Bus/Shuttle Center Hotel Courtesy Shuttles Regional Buses Off-Site Parking Shuttles
- CTA (Trains to City)
- Cell Phone Lot adjacent to domestic terminals
- Kiss 'n Fly at Multi-Modal Facility
- Metra O'Hare Station on Zemke & Mannheim Rds.
- PACE Bus at MMF (847)364-7223
- Parking
- Parking Elevator Center
- Rental Car & Hotel Info Kiosk (Lower Level Arrivals)
- Ride App Pickup (Lower Level) near door 5A
- Taxi, Livery Pick-Up Zones, Rental Car Shuttle
- Valet Parking Elevator Centers 2 & 5